

PROJECT, LEAD AGENCY AND DESCRIPTION	PROGRESS TO DATE	HOW HAS IT FARED?
Government to Citizen		
IRS Free File, Treasury To file tax forms online	Largely completed, free filing services are available to 60 percent of taxpayers. So far 2.8 million citizens have filed electronically through the free service.	▲
GovBenefits, Labor To check eligibility for federal programs online	Provides information on more than 500 benefit programs in 22 federal agencies and 100 state government programs. Will add Spanish-language version.	▲
E-Loans, Education To find loan programs	GovLoans.gov, which will become operational later this month, will let citizens answer a series of questions to find loans for which they may be eligible. It will be a part of the GovBenefits.gov site.	◀▶
Recreation One-Stop, Interior To search for information and obtain services for all national parks and some state parks	Recreation.gov site lets visitors obtain information and make reservations at federal and some state recreation sites. Working on data submission standards. Project leaders expect to award a contract to consolidate two reservation systems in June and launch the new portal in November.	▲
USA Services, General Services Administration To develop a customer service system to respond to citizen requests for government information	USA Services answers citizen questions for four agencies. Two more recently signed an agreement to join. A customer relationship management tool is on hold until the agency deals with feasibility, cost and privacy issues.	◀▶
Government to Business		
Consolidated Health Informatics, Health and Human Services To adopt health information interoperability standards based on common business and IT architectures	Over the next few months, project leaders plan to roll out the remaining 19 of 24 health data and messaging clinical domain standards.	◀▶
Federal Asset Sales, GSA To let agencies sell government property	GSA will award a contract in the coming months for the development of a portal to sell federal property. It also will award a contract for a portal to sell real property in September.	◀▶
International Trade Process Streamlining, Commerce To combine 20 Web sites that support the export process	After integrating other portals in export.gov, the project deployed online tools, such as a guide for exporting, an automated NAFTA certificate of origin and a streamlined application process for exporters. The project team is developing new applications to address export financing, insurance and loan guarantees, as well as a single online form for many transactions.	▲
Business Gateway, Small Business Administration To help businesses find, understand and comply with federal laws and regulations	After SBA refocused the project last July, project leaders are working on a electronic catalog listing both electronic and paper forms, and will consolidate other Web information resources such as Businesslaw.gov and Business.gov.	◀▶
E-Rulemaking, Environmental Protection Agency To let citizens find and comment on proposed federal regulations and rules on a single site	After deploying regulations.gov in January 2003, the project’s management committee voted to develop a centralized architecture for the federal docket management system. The requirements should be finished by the end of this month, and agency testing is scheduled to begin in September.	◀▶
Expanding Electronic Tax Products for Businesses, Treasury To decrease the number of forms employers must file and let business owners file employment taxes online	Treasury’s team finished four of the seven projects under the initiative, including letting employers file employment taxes online and letting business owners obtain an employer identification number online. Future projects include standardizing wage reporting and developing a single point to file W-2/3 forms online.	◀▶
Government to Government		
Disaster Management, Homeland Security To provide federal, state and local emergency managers with online disaster management information and tools	After launching the disasterhelp.gov portal in 2002, the Federal Emergency Management Agency is concentrating on improving connectivity among existing disaster management systems by developing data exchange standards and supporting telecommunication links.	◀▶
Grants.gov, HHS To create a single portal for all federal grants processes	HHS launched tools to let users find and apply for federal money online. As of February, grants applicants found 835 opportunities at 29 agencies. OMB is leading an effort to consolidate the back-office grant management functions.	▲

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E-Vital, Social Security Administration To establish common processes for federal and state agencies to process and share death records	SSA established standards and guidelines for states to implement electronic death registration systems. Three states and New York City signed contracts to implement EDR systems by the end of this month, and nine more states are scheduled to follow by 2005. The project team scrapped its other goal of letting federal agencies more easily verify vital records online. Even though it conducted a successful pilot with eight states, states did not want to give up the revenue from charging SSA for access to these records.	▲
Geospatial Information One-Stop, Interior To give federal and state agencies access to all government geospatial data	After launching the geodata.gov portal in June 2003, Interior plans to award a contract in August to enhance the site by organizing content into categories and lines of business, and by setting up an online marketplace with information about federal agencies’ future data acquisitions.	◀▶
Project Safecom, DHS To help federal, state and local public safety agencies respond more effectively through interoperable wireless communications	After shifting between four different managing offices in two years, DHS is laying the groundwork for future interoperability by establishing a governance structure and obtaining stakeholder input. Officials are working with Commerce employees to catalog existing agencies that use public safety communications systems and networks. DHS officials estimate the project will achieve a minimum level of interoperability by 2008.	▼
Internal Efficiency and Effectiveness		
E-Clearance, Office of Personnel Management To streamline and improve the quality of the security clearance process	OPM deployed the Clearance Verification System, connected to DOD’s security clearance system, loaded all civilian personnel clearance information into the Security/Suitability Investigations Index and launched the electronic questionnaire form. Agencies also are scanning paper files into the system and the project team is certifying and accrediting the system to assure security and privacy.	▲
E-Payroll, OPM To consolidate 22 payroll systems into four	OPM has resolved four of 92 specific payroll policy issues. Four agencies, including the Energy Department, and some components of DHS, have migrated to one of the new payroll systems. The National Science Foundation is scheduled to migrate next to a new system.	◀▶
E-Records Management, National Archives and Records Administration To provide guidance for maintaining, storing and archiving electronic data as federal records	NARA is awaiting Office of Management and Budget approval of draft guidance that would direct agencies in developing agency-specific electronic records management system requirements. The project team has defined four of six data standards types and issues guidance on using DOD standards for records management and planning for enterprise record management applications.	◀▶
E-Training, OPM To provide a single site for all government training	After launching the golearn.gov portal in July 2002, OPM added two modules in 2003 and implemented the IT work force competency management tool. OPM will add additional workforce tools for acquisition, human resources and finance by September.	▲
E-Travel, GSA To consolidate travel services online	GSA awarded a contract to three vendors in November to provide an online travel system. Agencies are required to migrate to the system by Sept. 30, 2006, and migration plans were due last month.	▲
Enterprise Human Resources Integration, OPM To streamline and automate the exchange of federal employee data	OPM made workforce analysis and forecasting tools available to 15 agencies. Project leaders will implement a pilot to convert manual employee data to electronic information later this year, and also will include data requirements for the retirement systems modernization project.	▼
Integrated Acquisition Environment, GSA To consolidate similar acquisition functions among agencies	GSA launched the Business Partner Network as a single point of vendor registration and validation, the new federal procurement data system, and an interagency contracts directory. It also developed the first version of e-transactions standards. Project leaders are testing a system for intragovernmental transactions with five agencies.	▲
Recruitment One-Stop, OPM To provide a single site for federal recruitment	OPM in January 2003 hired Monster Government Solutions to redesign the site, adding an online resume builder and resume-mining tool for agencies. The agency also improved the vacancy announcement template as well as the look and navigation of the site. Since August 2003, the site has had 45 million visits, and federal agencies posted 18,000 jobs.	▼
Crosscutting		
E-Authentication, GSA To provide a secure infrastructure for online transactions	After deciding a centralized gateway would not work, GSA is now setting up a framework of policies and standards for agencies to use in procuring commercial authentication products and a technical architecture to promote the decentralized approach. Project leaders published a baseline architecture and technical approach, as well as lists of trusted credential service and technology providers and set up an interoperability testing lab for authentication technologies.	◀▶