

KNOWLEDGE MANAGEMENT SOFTWARE

VENDOR	PRODUCT	TYPE	KEY FEATURES	SUPPORTED APPLICATIONS, DATA SOURCES, INTEGRATIONS, MIDDLEWARE, STANDARDS	SERVER OPERATING SYSTEMS	PRICE
AUTONOMY INC. San Francisco (415) 243-9955 www.autonomy.com	Autonomy IDOL Server 5	Federated search, classification and collaboration	Verity K2 technology, advanced pattern matching, query guidance, dynamic clustering, automatic, real-time hyperlinking, contextual taxonomies, collaboration, interest matching, expertise location, alerts, language independence	ODBC, repositories, DB2, Oracle, SQL Server, Sybase, SharePoint, Edgar Online, third-party portlets, connector tool, XML	AIX, HP-UX, Linux, Solaris, Tru64, Windows	\$425,000 (average)
CONVERA CORP. Vienna, Va. (800) 755-7005 www.convera.com	RetrievalWare 8.1	Search, classification and collaboration	Adaptive Pattern Recognition Processing, semantic networks, concept search, personal and public folders, expertise location, alerts, metadata, prepackaged taxonomies, entity extraction, multilingual content, multimedia capture	API, SOAP, DB2, JBoss, BEA application servers, Oracle, SQL Server, repositories, groupware, XML	Linux, Solaris, Windows	\$100,000 to \$200,000
EMC DOCUMENTUM Pleasanton, Calif. (925) 600-6800 http://software.emc.com	EMC Documentum Content Intelligence Services	Classification	Metadata auto-tagging, optional manual classification, prepackaged taxonomies, native European language support	Apache, BEA, IBM, Oracle, and Sun application servers, DB2, Oracle, SQL Server, Sybase, XML	AIX, HP-UX, Linux, Solaris, Windows	\$250,000 (average)
	EMC Documentum Discovery Manager	Search	Intelligent query conversion and post-filtering, dynamic linguistic contextual, clustering, multilingual translation, results exporting to repositories	Java, portals (BEA, Citrix, IBM, Plumtree, Sun, others), DB2, Oracle, SQL Server, Sybase	AIX, HP-UX, Solaris, Windows	\$250,000 (average)
	EMC Documentum Enterprise Client Integration Services	Federated search	Single-query access to multiple sources, post-filtering, workflow, notifications, multilingual translation	Adapter library, builder and development kit, repositories, Web search engines, Federal Register and patents	AIX, HP-UX, Solaris, Windows	\$250,000 (average)
FAST SEARCH & TRANSFER Needham, Mass. (888) 871-3839 www.fastsearch.com	FAST ESP	Search	Contextual Insight, entity metadata, taxonomic, database table and entity extraction navigation, data-mining integration, 77 languages, Web crawling, native XML indexing, audio/video mining	JAVA, SOAP, API, BEA, IBM application servers, DB2, Oracle, SQL Server, repositories	AIX, HP-UX, Linux, Solaris, Windows	Starts at \$120,000
IBM CORP. Armonk, N.Y. (877) 426-3774 www.ibm.com	WebSphere Information Integrator Content Edition 8.3	Federated search	Workflow, content monitoring, alerts, metadata mapping, single sign-on	SOAP, API, BEA, IBM application servers, DB2, Oracle (read-only), repositories	AIX, Linux, Solaris, Windows	\$75,000 per processor
	WebSphere Information Integrator OmniFind Edition 8.3	Search	Text analytics, free-form search WebSphere portal and Java integration	DB2, Informix, Oracle, Sybase, UIMA, others via Information Integrator Content Edition (included)	AIX, Linux, Solaris, Windows	\$75,000 per processor
	WebSphere Content Discovery Server	Search	Contextual understanding, adaptive presentation, business user tools, packaged market solutions	Notes, WebSphere, repositories	AIX, Linux, Solaris, Windows	\$100,000 per processor
INXIGHT FEDERAL SYSTEMS GROUP Reston, Va. (703) 251-4429 www.inxight.com	Inxight SmartDiscovery Platform	Search and classification	Entity filters, taxonomy management and categorization, fact extraction, multilingual support (including Arabic, Farsi)	C++, Java, SOAP, XML, adapters, API, Apache, BEA, IBM, application servers, MySQL, Oracle, SQL Server	Linux, Solaris, Windows	Starts at \$75,000
	Inxight SmartDiscovery Awareness Server	Federated search	Advanced entity clustering, alerts, page tracking, customized content brokers, single-query access to multiple classified and open sources, single sign-on	Java, SOAP, XML, API, Apache, BEA, IBM, application servers, MySQL, Oracle, SQL Server, 600+ content sources	Linux, Solaris, Windows	Starts at \$30,000
MICROSOFT CORP. Redmond, Wash. (425) 882-8080 www.microsoft.com	SharePoint Portal Server 2003	Collaboration and search	Portal, single sign-on, personalization, audience targeting, document management, Microsoft Search, full-text search, metadata	SOAP (.NET), SQL Server repositories, Windows SharePoint Services, others via Microsoft BizTalk Server	Windows	\$5,619 (five clients)
NEXIDIA INC. Atlanta (404) 495-7220 www.nexidia.com	Nexidia Enterprise Speech Intelligence 6.0	Speech analytics	Phonetic search engine, rules-based queries, support for up to 19 languages, dashboard, metric trend and correlation, media replay, ad-hoc search	SOAP, various applications and telephony, content management and audio-visual platforms	Windows	Starts at about \$63,000 GSA
OPEN TEXT CORP. Waterloo, Ontario (800) 499-6544 www.opentext.com	LiveLink ECM Discovery Server	Search	Query tracking, natural-language queries, restricted access, embedded links, documented locking, auditing	Java, SOAP, XML, repositories	AIX, HP-UX, Solaris, Tru64, Windows	Starts at about \$186,000 (128 users)
	LiveLink ECM Federated Query Server	Federated search	Query progress reports, duplicate filtering, clustering	Java, SOAP, XML, Apache, IIS, other CGI application servers, secure SSL and TLS servers, repositories	Solaris, Windows	Starts at about \$15,000 (100 users); free with LiveLink ECM Knowledge Management
	LiveLink ECM Knowledge Management	Search, document management and collaboration	Fully Web-based, brokered search, central repository, metadata, restricted access, workflow, records management, version control, expert identification, business process automation	Java, SOAP, XML, repositories	HP-UX, Linux, Solaris, Windows	Starts at about \$99,500 (100 users)
SITESCAPE INC. Maynard, Mass. (978) 450-2200 www.sitescape.com	SiteScape Forum ST	Search, document management and collaboration	Project and document management, workflow, threaded discussions, secure team workspaces, single sign-on	Apache, Microsoft and Sun application servers, FrontBase, Oracle, SQL Server	Linux, Solaris, Windows	\$134 to \$203 per user
STELLENT INC. Eden Prairie, Minn. (800) 989-8774 www.stellent.com	Stellent Universal Content Management 7.5	Content management and search	Web-based repository (pure XML option), document management, metadata, categorization, personalization, workflow, optional collaboration, content, digital asset, document and records management	API, Java, SOAP, Apache, Microsoft, and Sun application servers, DB2, Informix, MSDE, Oracle, SQL Server, Sybase, Tamino XML Server, popular search engines	AIX, HP-UX, Linux, Solaris, Windows	\$50,000 to \$200,000 plus \$25,000 per content-management application module
TACIT SOFTWARE INC. Palo Alto, Calif. (877) 857-8571	ActiveNet 3	Collaboration and search	Work focus and expertise discovery, people brokering, alerts, built-in English, German and French support, taxonomy-free setup	Java, Apache, BEA, IBM application servers, Oracle, SQL Server, repositories	Solaris, Windows	\$250,000 (about 2,000 users)
VIVISIMO INC. Pittsburgh (866) 294-8484 www.vivisimo.com	Vivisimo Velocity	Search	Metadata on external documents and URLs, results folders, XSL extraction/normalization, multilingual capability	XML API, scripting languages, output to Clustering Engine	Linux, Solaris, Unix, Windows	External Search Portal version (Clustering Engine and Content Integrator) starts at \$45,000
	Vivisimo Clustering Engine	Classification	On-the-fly results clustering (requires no taxonomy analysis or document pre-processing), customizable output	XML API, scripting languages, popular search engines, others via Content Integrator	Linux, Solaris, Unix, Windows	Federated Internal Search version starts at \$50,000