

## VOIP options

| COMPANY   | VENDOR TYPE                   | PRODUCTS  |
|---|-------------------------------|---|
| <a href="#">Alcatel Interworking Inc.</a><br>Calabassas, Calif.<br>800-995-2612<br><a href="#">www.ind.alcatel.com</a>          | Communications and networking | OmniPCX Enterprise complete suite of hardware and software products   |
| Altigen Communications Inc.<br>Fremont, Calif.<br>510-252-9712<br><a href="#">www.altigen.com</a>                               | Specialized VOIP              | Six systems covering eight to 600 users; multitenant PBX for up to 99 entities; call center software  |
| <a href="#">Avaya Inc.</a><br>Basking Ridge, N.J.<br>908-953-6000<br><a href="#">www.avaya.com</a>                              | Communications and networking | Enterprise system consisting of several dozen servers, switches, gateways and other devices   |
| Cisco Systems Inc.<br>San Jose, Calif.<br>800-553-6387<br><a href="#">www.cisco.com</a>   | Networking                    | Range of networking products that handle voice and data   |
| <a href="#">Mitel Networks Corp.</a><br>Herdon, Va.<br>703-318-7020<br><a href="#">www.mitel.com</a>                            | Communications and networking | PBX and integrated communications systems from 10 users to 20,000 users   |
| Nortel Networks Ltd.<br>Brampton, Ontario<br>800-466-7835<br><a href="#">www.nortelnetworks.com</a>                             | Communications and networking | Succession Enterprise family includes range of pure IP and IP-enabled hardware  |
| <a href="#">ShoreTel Inc.</a><br>Sunnyvale, Calif.<br>800-425-9385<br><a href="#">www.shoretel.com</a>                          | Specialized VOIP              | Two switches serving up to 120 phones; distributed call center software   |
| Siemens Information and Communications Networks Inc.<br>Boca Raton, Fla.<br>800-743-6367<br><a href="#">www.icn.siemens.com</a> | Communications and networking | Several IP systems scaling up to 100,000 users; call center, customer relationship management, collaboration and unified messaging software |
| <a href="#">3Com Corp.</a><br>Santa Clara, Calif.<br>505-323-5000<br><a href="#">www.3com.com</a>                               | Networking                    | Three sets of products for 200 users to tens of thousands of users  |
| Vertical Networks Inc.<br>Sunnyvale, Calif.<br>800-826-6769<br><a href="#">www.verticalnetworks.com</a>                         | Specialized VOIP              | Designed for small and midsize locations; has two systems, servicing a maximum of 192 lines   |