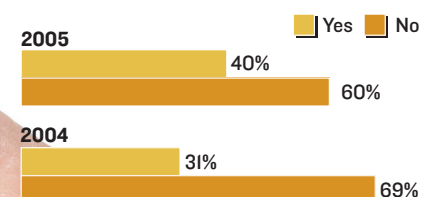


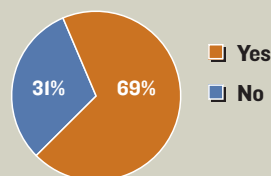


Do you use a wireless handheld device, such as a phone/PDA combo, smart phone or messaging device?



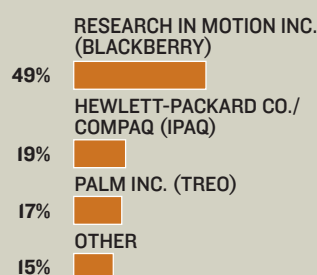
## Many are agency-supplied

Is your wireless device supplied by your agency?



## BlackBerry tops field

If you use a wireless handheld device, what brand do you use?



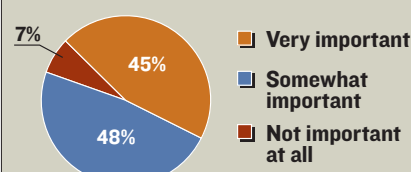
## Planning to get one?

If you don't have a wireless handheld device, do you plan to acquire one in the next 12 months?



## It's a big deal for job

How important is your wireless handheld to doing your job?



## E-mail is critical feature

What features in a wireless handheld device are most important to you?

