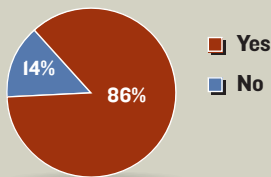
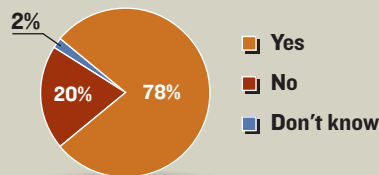


High on wireless

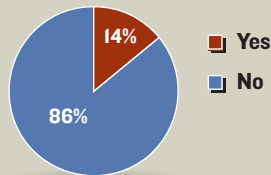
Does your agency use wireless communications devices to maintain continuity of operations and for other agency business?



If yes, do you expect your agency to move to even wider use of wireless communications in the future?

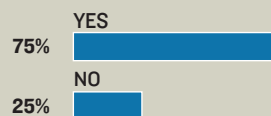


If no, does your agency plan to deploy wireless systems in the next 24 months?



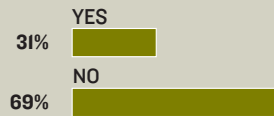
Security: Be afraid

Do you consider security to be a major problem for wireless communications at your agency?

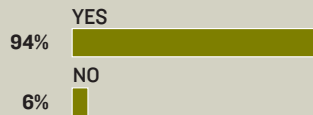


Personal use

Do you personally use a wireless handheld device for agency communications and business?



If yes, does it help you do your job better?

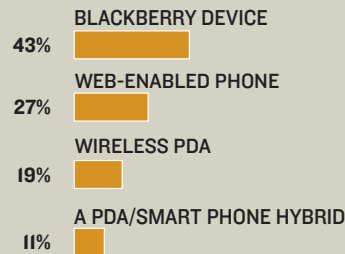


If no, do you think using a wireless handheld device would help you do your job better?



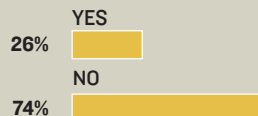
BlackBerrys are the pick

What type of handheld device do you use?



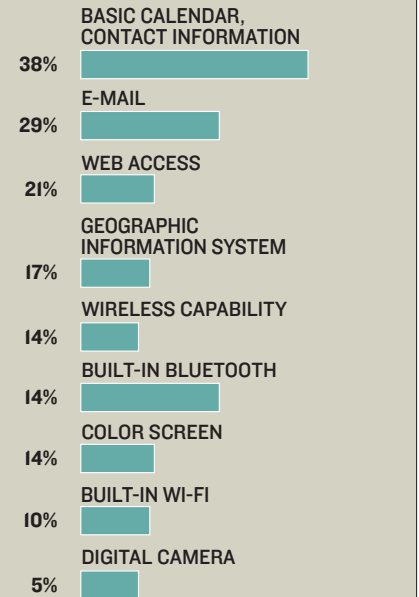
Standalone PDA use lower

Do you use any type of standalone PDA?



Basic info, please

What features are most important to you in a PDA?



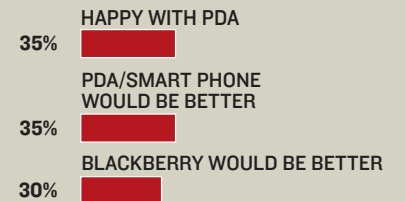
Total percentage exceeds 100% due to multiple responses.

“Due to its small size, a PDA can be misplaced.”

—A Federal Reserve Board IT manager in Washington

Many would prefer something else

Are you happy with your PDA or do you think a PDA/smart phone or a BlackBerry would better suit your needs?



The GCN Reader Survey is intended to provide data on trends and product preferences. This survey on mobile communications is based on a telephone survey of 51 federal readers who on their subscription forms described themselves as IT managers.