

BOX SCORE

A-

REVIEWER'S
★ CHOICE ★

Lucent Accelerate IP Centrex Network

VOICE OVER IP SERVICE

Lucent Technologies Inc.
Murray Hill, N.J.
tel. 908-508-8080
www.lucent.com

Price: \$65 to \$130 per line per month

Reviewer's comments: Despite probably costing government users a little more than standard analog service, the easy-to-use Lucent VOIP infrastructure has helpful features for any size agency.

BOX SCORE

B

Packet8 Virtual Office

SINGLE-USER OR SMALL-OFFICE VOIP SERVICE

8x8 Inc.
Santa Clara, Calif.
tel. 408-727-1885
www.packet8.net
Price: \$19.95 per month (single user)

Reviewer's comments: This service is good if you always connect over a T1 line in a hotel or office. For teleworkers with a cable modem or digital subscriber line connection, however, call quality diminishes to the point that it overshadows ease of use and affordable price.

BOX SCORE

C+

iConnectHere

SINGLE-USER VOIP SYSTEM

Deltathree Inc.
New York
tel. 212-500-4850
www.icconnecthere.com
Price: \$19.95 per month

Reviewer's comments: IconnectHere was more difficult to set up than the other services. With its overall higher rates for international calls and lower level of clarity over home-office broadband, the iconnectHere service earned a slightly lower grade than Packet8.