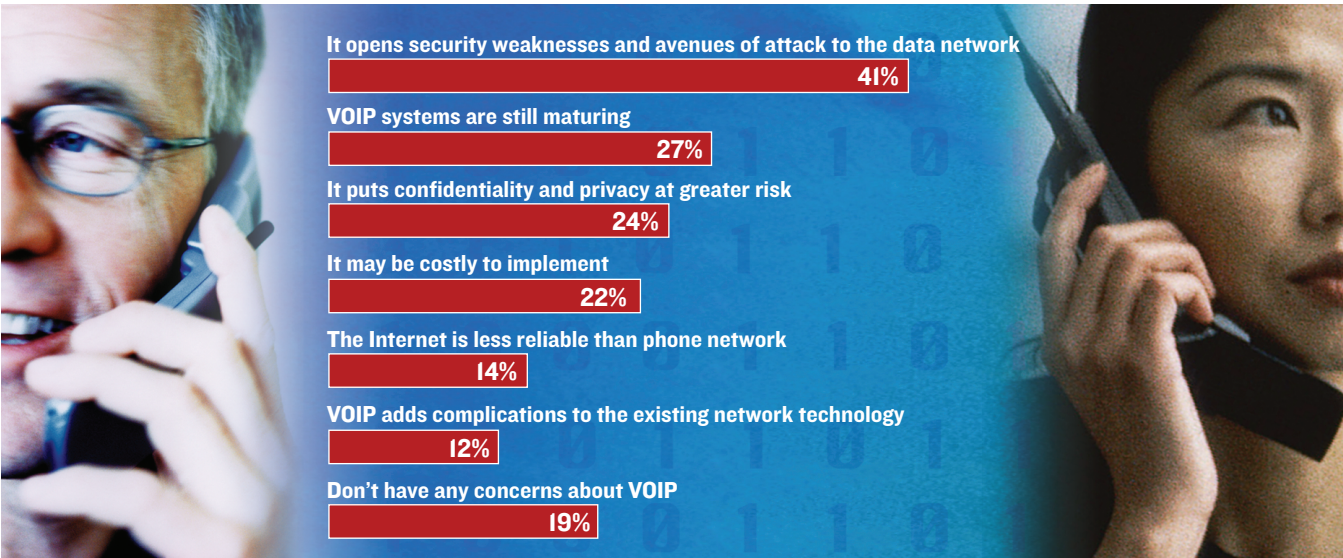


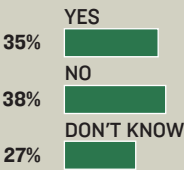
## VOIP vexations

Which of the following concerns do you have about VOIP?



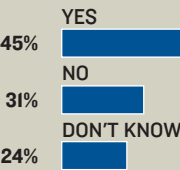
### Divided on advantages

If your agency doesn't have VOIP, would it benefit your agency to have it?



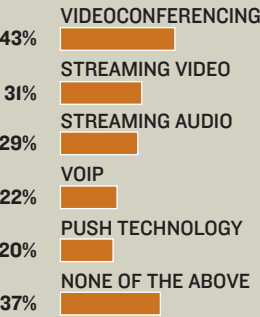
### Seeing the potential

Do you think the potential benefits of VOIP, such as flexible service at lower cost, outweigh the potential liabilities, such as security vulnerabilities?



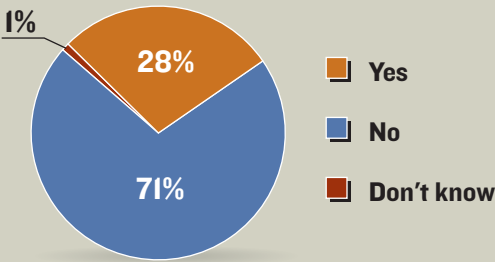
### Vouching for videoconferencing

In the course of your work, which Web technologies do you use?

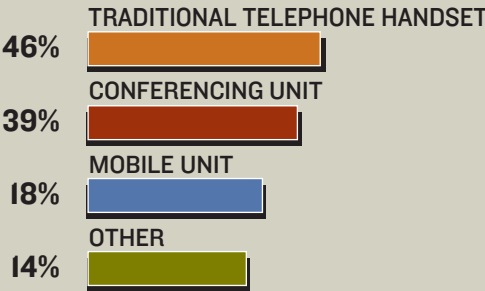


## VOIP still a void for many

Has your agency implemented voice over IP?



If yes, in what format is your VOIP system deployed?



Total percentage exceeds 100% due to multiple responses

The GCN Reader Survey is intended to provide data on trends and product preferences. This survey on voice over IP and Web technologies is based on a telephone survey of 100 federal readers who on their subscription forms identified themselves as managers.