Timeline of a system's collapse 2000: The FBI defines Trilogy as a three-February 2002: The bureau **December 2002:** The Justice restructures the VCF project, inspector general reports that the year, \$380 million project with three components: a new bureau network; speeding the deployment FBI is mismanaging its IT investnew desktop PCs and other hardware; plan and dramatically ments by failing to control costs, and applications including an upgraded increasing the requirements use defined process, establish IT case management system that will following the terrorist investment boards, inventory its become known as the Virtual Case File. attacks of Sept. II, 2001. existing projects and identify the The bureau hires Robert Dies as CIO. 2002 $\bigcirc \bigcirc$ 2003)-2004 0 July 2002: Darwin John June 2001: The FBI hires Science June 2002: The FBI, under acting CIO Applications International Corp. to Mark Tanner, decides on an accelerjoins bureau as build user apps for Trilogy, specifically ated, two-phase plan for VCF rollout, CIO but retires VCF. The first design for the case manwith the first implementation in the following May. agement system calls for SAIC to add December 2003 and the second in Web capabilities to the existing June 2004. The bureau later adds a third delivery, also in June 2004.



balks, saying there are really I7 deficiencies, some of which are requirements

ate the VCF contract. The bureau settles on firm